

**1.4.1B. Feedback analysis reports submitted to
the appropriate body
(2018-19 to 2022-23)**

**1.4.1C. Feedback analysis reports submitted to
the appropriate bodies
(2018-19 to 2022-23)**

FEEDBACK ANALYSIS REPORT

SESSION 2018-19

Till the present session, the feedback collection system was manual and feedback was received only from students and guardians. This year we have introduced an almost 360 degree, web-based feedback system to make the process more efficient and transparent. This year feedbacks have been collected from the students, teachers, alumni and Guardians, as per the requirement of the AQAR. The feedback data has then been analyzed and graphically represented. The major findings of the feedback analysis are shown in the following:

Students' Feedback on curriculum:

More than 85% of the students have expressed overall satisfaction with the existing curriculum. When the average weighted scores for individual questions are calculated, it becomes evident that the students are highly satisfied with the curriculum in terms of knowledge enhancement and clarity of the objectives (weighted average scores are 2.55 and 2.58 respectively out of 3). Whereas, the level of satisfaction is comparatively lower regarding the role of curriculum in making them employable (score 2.026 out of 3). The list of required books and journals as mentioned in the curriculum is also not highly satisfactory as per their opinion (the score is 2.059).

Students' Feedback on academics, infrastructure and other facilities:

Students are highly satisfied with the quality of class teaching and academic environment of the college (Score 2.849 and 2.801 respectively out of 3). The students have also expressed their satisfaction regarding completion of syllabus, regular publication of result, publication of attendance and regarding most of the facilities and services provided. The level of satisfaction is somewhat lower in case of cheap store, internet facility, and canteen and toilet facilities.

Teachers' Feedback:

More than 80% of the teachers are satisfied with the features like curriculum design, curriculum delivery within stipulated time, participation of the student in the class, freedom to adopt innovative teaching techniques etc. The score of overall satisfaction level is 4.636,

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which suggests that as a whole the teachers are contented with the academic environment and most of the services and facilities provided by the institution. The survey suggests that as per the opinion of the teachers up gradation is necessary regarding library facilities, laboratory facilities, canteen, cheap store, etc.

Alumni Feedback:

The overall satisfaction score is very high; it is 4.47 out of 5. In fact, the weighted average scores calculated for all the parameters are well above the target level of 3. The alumni are highly satisfied with the faculties, curriculum, evaluation system, library facilities, laboratory facilities etc. Comparatively lower ratings have been obtained in case of internet facility, cheap store and canteen.


Guardians' Feedback:

Out of the total 18 parameters, in case of 17, the scores are very high, well above 4, indicating high level of satisfaction of the guardians regarding all major aspects like teaching learning environment, interaction with the teachers, parent-teacher interaction, campus area, library, laboratory etc. The parents express discontentment only with food quality and canteen facility (score 3.407 out of 5).


Areas to be addressed:

Considering all these findings of Feedback analysis, the Feedback subcommittee has identified the areas to be addressed as follows:

- Provision of more clean and hygienic toilet
- Regular supply of drinking water and availability of quality food in the canteen
- Easy access to wi fi and internet
- Further development of laboratory and library infrastructure as per the requirement of the students.


30/04/19
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Date 30.4.19

TO WHOM IT MAY CONCERN

This is to certify that the Feedback subcommittee of Sammilani Mahavidyalaya has submitted the Feedback Report for the session 2018 - 19 on 30.4.19 to the internal Quality Assurance Cell (IQAC) of the college, for necessary action.

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FEEDBACK ANALYSIS REPORT

SESSION 2019-20

In spite of the pandemic situation, Sammilani Mahavidyalaya has collected online feedbacks from all the major stakeholders and has analyzed the same. This year, the question pattern has been changed to some extent, in order to incorporate some new items, which are very much relevant to this new situation of online teaching-learning.

Students' Feedback on curriculum:

A significant number of students have conveyed general contentment with the current curriculum. The students have appreciated the varied array of courses and their conformity with both academic benchmarks and industry standards. There is consensus among the majority of the students regarding the fact that, the curriculum has effectively equipped them to tackle academic hurdles and has prepared them well for future career prospects.

Students' Feedback on academics, infrastructure and other facilities:

In spite of the pandemic situation, that has been prevailing for the last few months, the students have expressed high level of satisfaction about the academic environment (weighted average score 2.84 out of 3), quality of teaching (weighted average score 2.985 out of 3), teacher-student interaction (weighted average score 2.656 out of 3), online teaching-learning process (weighted average score 2.759 out of 3) etc. They are also satisfied with the psychological and other supports provided by the institution during this trying time, supply of online study material, online library facilities etc.

Teachers' Feedback:

The teachers are very much satisfied with the curriculum as the average weighted scores calculated for each of the curriculum related parameters are well above 4 out of 5. They are also satisfied with the available platform for online teaching and learning (weighted average score 4.532 out of 5), online library /e-document facility (weighted average score 4.171 out of 5), students' response (weighted average score 4.504 out of 5), online assessment (weighted

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average score 4.543 out of 5) etc. The overall satisfaction rate is also good (weighted average score 4.638 out of 5).

Alumni Feedback:

The overall satisfaction score is very high; it is 4.38 out of 5. In fact, the weighted average scores calculated for all the parameters are well above the target level of 3. The alumni are highly satisfied with the faculties, curriculum, evaluation system, library facilities, laboratory facilities etc. Comparatively lower ratings have been obtained regarding internet facility, cheap store, canteen and office assistance.

Guardians' Feedback:

The guardians have expressed very high level of satisfaction regarding the academic and infrastructural attributes of the institution. Like the previous year, out of the total 21 parameters, in case of 20, the scores are very high, well above 4. The parents express discontentment only with the food quality and canteen facility (score 3.46 out of 5), however, there is a slight increase in the score as compared to the previous year.


Areas to be addressed:

After scrutinizing the feedback reports and graphs, the feedback subcommittee has identified some areas for further development. In doing so, the sub-committee has kept in mind the current pandemic situation, along with the scores obtained by feedback analysis:-


- On-line Teaching -Learning methods adopted in the present pandemic situation.
- Online library facilities in the form of e-documents.
- Assistance of non-teaching staff of the college regarding official matters.
- Regular cleaning and sanitizing process in college premises.

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Date 9.5.20

TO WHOM IT MAY CONCERN

This is to certify that the Feedback subcommittee of Sammilani Mahavidyalaya has submitted the Feedback Report for the session2019-20..... on9.5.20....., to the Internal Quality Assurance Cell (IQAC) of the college, for necessary actions.

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FEEDBACK REPORT

SESSION 2020-21

Students' Feedback on curriculum:

The students have expressed their satisfaction regarding every aspect of the curriculum. The value of weighted average scores, calculated for the five different parameters of the curriculum, varies from 2.024 to 2.171 out of 3, indicating high satisfaction level of the students.

Students' Feedback on academics and infrastructure:

The respondents have highly appreciated the quality of teachers (weighted average score 2.943 out of 3), academic environment (weighted average score 2.883 out of 3), Regularity of class (weighted average score 2.79 out of 3), teacher-student interaction (weighted average score 2.762 out of 3) etc, even in this lockdown period. They are satisfied with the online platforms used for teaching –learning (weighted average score 2.653 out of 3). The students have also expressed satisfaction regarding the psychological support and career guidance provided by the college during this pandemic period. Whereas, as per their opinion some other facilities like wi fi connectivity, bank, canteen etc. are not that much satisfactory.

Feedback from the teachers:

The teachers are highly satisfied with the different aspects of academics and infrastructure and the weighted average scores calculated for these parameters are all above 4 and in some cases even above 4.5 out of 5. There are only two issues, - student-teacher interaction and statutory facilities provided by the institution for career advancement of the teachers - where the scores are less than 4. Actually, this session was the worst affected year by covid 19 and because of lockdown, none of the above two could be possible. Anyway, the overall satisfaction level of the teachers is sufficiently high (weighted average score 4.636 out of 5).

Alumni Feedback:

The alumni of the institution are quite satisfied with the curriculum (weighted average score 4.27 out of 5), faculties (weighted average score 4.52 out of 5) method of teaching (weighted

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average score 4.11 out of 5), infrastructure (weighted average score 4.49 out of 5) library (weighted average score 4.48 out of 5). The overall satisfaction level is also high (weighted average score 4.42 out of 5). As revealed by the alumni feedback analysis, improvement is required regarding canteen (weighted average score 3.2 out of 5), internet connectivity (weighted average score 3.84 out of 5), office assistance (weighted average score 3.4 out of 5) and internship and professional training (weighted average score 3.96 out of 5).

Feedback from the Staff:

The institution has started collecting feedback from the office staff of the college. It has been noted that the staff of the college are quite satisfied with the working environment and infrastructural facilities of the college, as indicated by the weighted average score of the parameters. They have expressed satisfaction regarding the initiatives taken by the institution to combat covid 19 pandemic. The overall rating of satisfaction is also considerably high (2.76 out of 3).

Areas to be addressed:

After analysing all the feedback, the feedback sub-committee has identified the following areas where improvement is necessary -


- Easy access to WiFi and internet facility.
- Availability of quality food in the canteen.
- Assistance of non-teaching staff of the college regarding official matters during this pandemic period..
- Career opportunities for the students.
- Collaboration between academia and industry.
- Online library facilities in the form of e-documents.

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FEEDBACK REPORT

SESSION 2021-22

Students' Feedback on curriculum:

Most of the students have conveyed contentment with the current curriculum, as revealed by the respective scores, all of which are above the target level i.e 2. Only regarding the reference list provided with the curriculum and the pattern of distribution of the theoretical and practical components of the curriculum, they have raised some concern. However, being an affiliated college, the matters are out of our jurisdiction.

Students' Feedback on academics and infrastructure:

The respondents have highly appreciated the academic features of the institution, like academic environment, regularity of class, quality of teaching, student-teacher interaction etc. The respective scores of all these attributes are above 2.8 out of 3. Whereas, the opinions of the students are not that much positive about the services provided to them like wi fi connection, banking facility, canteen facility, toilet facility etc.

Feedback from the teachers:

The teachers have expressed their opinion on the academic, administrative and infrastructural attributes of the institution. The overall opinion of the teachers' is quite satisfactory – 4.61 out of 5. The scores of all the individual queries are also above 4. Only in case of teacher-student interaction it is 3.642, i.e below 4. This is mainly due to the fact that a part of the session was under lock down. So quite naturally direct, face to face interaction between teacher and students was not possible. The feedback analysis has also revealed that the teachers are of the opinion to procure more books in the library for the students.

Alumni Feedback:

The opinions of the ex-students of Sammilani Mahavidyalaya regarding academics and infrastructural facilities are good enough as a whole. However, they have appreciated the academic attributes more as compared to the infrastructural facilities (average score of academic attributes are more than 4.5). Canteen, wi fi connectivity, office assistance etc. have been identified as the areas which need more improvement.

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Feedback from the Employers:

This year the institution has collected feedback from the employers of the passed out students to make the quality enhancement process more efficient. This is an effective means of assessing the professional skill and aptitude of our students. The feedback analysis has revealed that the employers are quite satisfied with the skill and ability of our alumni. The weighted average score calculated for all the 15 selected parameter are well above 4 and overall rate of satisfaction is also high, 4.174 out of 5. It has become evident from this feedback that our students are competent enough in their professional fields and can satisfy the requirements of the employers.

Areas to be addressed:

The overall perception of the stakeholders on academic matters of the College has been found to be quite satisfactory. However, analyzing the Feedback report, the Feedback subcommittee has identified some areas, mainly in relation to the infrastructure and ambience of the college, which need to be addressed. These are:

- DELNET, a major resource sharing library network, is already functional.
- Easy access and availability of more wi fi and internet facility.
- Availability of quality food at affordable price in the college canteen.
- Upgradation of cheap store facilities.
- Provision of more digital class rooms and audio visual system for students.
- More ICT skill development for the faculty members.
- Organising more internship programmes, seminars or webinars and offering more career opportunities to the students.


20/09/22

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Date 20.09.2022

TO WHOM IT MAY CONCERN

This is to certify that the Feedback subcommittee of Sammilani Mahavidyalaya has submitted the Feedback Report for the session 2021-22 on 20.09.22, to the Internal Quality Assurance Cell (IQAC) of the college, for necessary actions.

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Co-ordinator. IQAC

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FEEDBACK ANALYSIS REPORT

SESSION 2022-23

Like the previous years, this year also the institution has obtained feedback from the stakeholders like students, teachers, alumni and employers, through online questionnaire survey. To make the entire process more effective and transparent, this year we have revised the questionnaire and have incorporated some new questions. As usual, the analysis part has been done by the Feedback sub-committee in a semi-quantitative manner, on the basis of the weighted average scores calculated for each of the questions. The areas that need to be addressed have also been identified on the basis of the findings of feedback analysis.


Students' feedback on curriculum and academics:

Majority of the students have expressed overall satisfaction with the existing curriculum. The diverse range of courses and their alignment with industry standards are appreciated by the students. The students have felt that the curriculum adequately prepares them for academic challenges and future career opportunities.

Most of the students are satisfied with the different aspects of teaching –learning, like quality of teaching (score - 4.06 out of 5), Teachers' knowledge on the subject (score - 4.29 out of 5), regularity of the teachers (score - 4.02 out of 5), teacher's clarification on questions raised in the class-room (score - 4.03 out of 5) etc. The opinion of the students regarding other parameters of academics is also satisfactory, as all the weighted average scores are well above the target level i.e. 3. However, there is scope for improvement in certain areas, e.g more ICT tools are to be used; care is to be taken to complete the syllabus within stipulated time etc.

Students' feedback on infrastructure and other facilities:

Some of the students have raised concern about the canteen facility, ambience of the boys' common room, toilet facility and cleanliness, facility for the specially-abled students, sports facility etc. However, none of the issues are of serious concern as the weighted average scores calculated for all these parameters are well above the target score of 3, or more specifically, are close to 4.


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Feedback from the teachers:

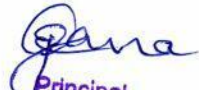
It has become evident from the feedback of the faculties that, they are satisfied with the curriculum. Most of the faculties have agreed that in CBCS curriculum, there is good balance between theory and application (score 4.016 out of 5) and the curriculum ensures students' participation in the learning process (score 4.029 out of 5) i.e the curriculum is student centric. The teachers have also accepted the fact that under the current CBCS curriculum, they enjoy the freedom to adopt new and innovative techniques of teaching (score 3.92 out of 5). The faculties have also appreciated the role of the college administration in the context of providing necessary library and laboratory facilities (score 4.91 and 4.74 respectively out of 5) , conducting meetings to resolve different academic issues (score 4.075 out of 5), providing financial and other assistance for seminars, workshops (score 3.677 out of 5), doing welfare activities (score 3.75 out of 5) etc. At the same time, it has also become clear that, the institution needs to be more active in facilitating research activities. Initiative is also required regarding up gradation of the classrooms, canteen and toilets.

Feedback from the alumni:

Collecting feedback from the alumni is an effort of the institution to connect with the former students and to value their opinion regarding different academic, administrative and infrastructural aspects of their alma mater. The feedbacks received from the alumni of the institution shows that about 48.2% of the ex-students are pursuing higher studies after graduation, 29.4% are preparing themselves for different competitive examinations, 17.9% are in services and 8.7% are pursuing B. Ed course with an aim to get the job of a school teacher. 70% of our alumni have highly appreciated the teaching-learning process of the college. It has been noted that about 82.4% of the alumni are keeping contact with the college, or more specifically with the teachers of their respective departments, for their valuable guidance and suggestions regarding higher studies, job prospects and other academic and professional matters.

Feedback from the employers:

Feedback from the employers helps the institution to find out whether the knowledge and skill, acquired by our students are sufficient for the job market, or not. We are fortunate enough that the employers of our passed out students are highly satisfied with their level of knowledge and skill. The weighted average score calculated for all the 15 parameter are well above 4, out of 5 and some are even above 4.5.


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Areas to be addressed:

On the basis of Feedback analysis, the Feedback subcommittee has identified the areas to be addressed as follows:

- More use of ICT in the teaching learning process.
- Provision of research grant for the teachers.
- More books and journals to be procured for the library.
- Up gradation of the classrooms, toilets, canteen.
- Improvement of the ambience of college canteen and boys' common room.
- Provision of separate toilets for the specially-abled students.
- More training programmes for the students to enhance their employability.

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Date 20.07.2023

TO WHOM IT MAY CONCERN

This is to certify that the Feedback subcommittee of Sammilani Mahavidyalaya has submitted the Feedback Report for the session 22-23 on 20.07.23, to the Internal Quality Assurance Cell (IQAC) of the college, for necessary actions.


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